

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Duane Firman

Confirmation No.: 6490

Application No.: 10/624,160

Group Art Unit: 2179

Filed: July 21, 2003

Examiner: Tuyetlien T. Tran

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
CORRECTING ERRORS IN SERVICE ORDERS

Date : October 15, 2008

Mail Stop Appeal Brief -Patents

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**TRANSMITTAL OF APPEAL BRIEF  
(PATENT APPLICATION-37 C.F.R. § 41.37)**

1. Transmitted herewith is the APPEAL BRIEF for the above-identified application, pursuant to the Notice of Appeal filed on July 15, 2008.

2. This application is filed on behalf of  
☐ a small entity.

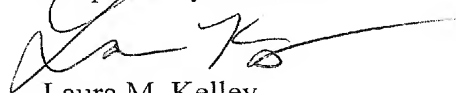
3. Pursuant to 37 C.F.R. § 41.20(b)(2), the fee for filing the Appeal Brief is:  
☐ small entity \$270.00  
☒ other than small entity \$540.00

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☒ Any additional fee or refund may be charged to Deposit Account 50-0220.

Respectfully submitted,



Laura M. Kelley

Registration No. 48,441

Myers Bigel Sibley & Sajovec, P.A.

P. O. Box 37428

Raleigh, North Carolina 27627

Telephone: (919) 854-1400

Facsimile: (919) 854-1401

Customer No. 20792

**CERTIFICATION OF TRANSMISSION**

I hereby certify that this correspondence is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4) to the U.S. Patent and Trademark Office on October 15, 2008.

Joyce Paoli

